

Dear Ladies and Gentlemen,

Unfortunately we found a problem with the included adapters from item 84948 Delock Magnetic USB Charging Cable Set for 8 Pin / Micro USB / USB Type-C™ anthracite 1.1 m

The 3 included Magnet-adapters show defects in the manufacturing. Hence there are chances that the magnetic contact can fall apart from the interface. In this case a short circuit on the device may occur, when another charging process will be attempted.



Currently the number of damages is very low. Still we kindly ask all customers to contact their dealers for the further process of return and refund of costs.

We apologize for any inconvenience caused and thank you for your understanding.

Contact Address Delock:  
rma@delock.de

Your Delock Team